



PATENT
00976

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Contractor

Serial No. 09/997,098

Filed: November 29, 2001

Group Art Unit: 2681

Examiner: Nay A. Maung

SMART CALL DELIVERY WITH
GIS INTEGRATION

#8/A
TLR
5/21/03

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MAY 16 2003
Technology Center 2600

RESPONSE TO OFFICE ACTION

Pittsburgh, Pennsylvania 15222

May 14, 2003

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the non-final Office Action mailed February 14, 2003, please amend the
above-identified application as follows:

In the Claims

Please cancel claims 9-18.

"Express Mail" mailing label number EU990151624US
Date of Deposit May 14, 2003

I hereby certify that this paper is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA, 22313-1450

[Signature]